Dionysis Karamitopoulos

Information Security Architect

Contact

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Dionysis K. | LinkedIn

Skills

Microsoft Security Architecture

Identity & Access Management

Defender XDR & EDR

Intune & Endpoint Governance

Security Governance

Risk Assessment

ISO 27001 Alignment

Network & Email Security

Infrastructure Protection

Incident Management

Threat Investigation

Languages

Greek: Native language

English: B2 Upper - Intermediate

Information Security Architect with a strong focus on security and compliance, specializing in Microsoft 365 security architecture, Identity & Access Management, and endpoint governance. Proven ability to design, implement, and oversee secure environments using Microsoft Intune, Microsoft Defender XDR, and Microsoft Entra ID to strengthen organizational security posture

Hands-on experience with ISO/IEC 27001:2022 control frameworks, risk management processes, internal audits, and regulatory alignment. Skilled in establishing governance structures, defining security baselines, and aligning security operations with business objectives.

Committed to delivering structured security programs that improve visibility, reduce exposure, and support sustainable compliance across complex IT environments.

Work History

Freelance IT & Cybersecurity Consultant, *Fiverr Platform*

11/2025 – 02/2026 | Thessaloniki, Greece (Remote)

- Providing on-demand consulting services in IT infrastructure, cybersecurity, and compliance.
- Delivering technical troubleshooting, configuration guidance, and security hardening for SMEs.
- Managing client engagements, scoping requirements, and delivering high-quality technical solutions.

Security Specialist (365), *Microsoft Community*

04/2025 – 02/2026 | Thessaloniki, Greece (Remote)

- Supported the global Microsoft Community by addressing user inquiries related to security products such as Microsoft Defender, Entra ID, and Intune.
- Delivered accurate technical guidance and troubleshooting for security-related issues through Microsoft's Community Hub.

IT Systems and Integration Engineer, *Simtec S.A.*

03/2025 – 10/2025 | Thessaloniki, Greece (Hybrid)

- Fully deployed, configured, and managed Microsoft Intune, applying security baselines, configuration profiles, and device compliance rules across all endpoints.
- Integrated and managed Microsoft Defender for Endpoint, enhancing threat detection, incident response, and endpoint protection across the enterprise.

NIS 2 Directive Trained Professional (NIS2DTP)

Certified Access Management Specialist (CAMS)

Fortinet Certified Associate Cybersecurity

Microsoft Defender for Endpoint Ninja Training

ISO/IEC 27001 - Information Security Management Systems

IBM QRadar SIEM Foundation

Certified Process Injection Analyst (CPIA)

Information Security Specialist

Fortinet Certified Fundamentals Cybersecurity

Practical Malware Analysis & Triage

- Designed and enforced Conditional Access policies, application protection policies, and identity protection measures to secure access and safeguard corporate data.
- Deployed and administered Fortinet FortiGate firewalls, implementing advanced security policies, VPN access with certificates, and deep inspection to strengthen perimeter and network defenses.
- Authored and rolled out security policies, risk assessments, and incident response procedures in line with ISO/IEC 27001:2022 requirements.
- Conducted internal audits and gap analyses, preparing the organization for external ISO certification.
- Delivered cybersecurity awareness training to employees, promoting secure practices and improving the organization's overall security posture.

Project Contribution (Mixys):
- Supported the Mixys project by securing the cloud-based application infrastructure through proper configuration, monitoring, and alignment with security-by-design practices.
- Implemented network protections including Web Application Firewall (WAF), VPN, and endpoint security integration to safeguard Mixys environments and user data.
- Ensured compliance of the Mixys platform with GDPR (Reg. 2016/679), Law 4624/2019, and Law 4727/2020 by introducing mandatory security measures such as HTTPS/TLS, Privacy Policy, consent management, encryption, logging & audit trail, MFA for administrators, and RBAC-based access control.

Security Analyst, *CBS LAN A.E / Lancom Ltd*
03/2024 – 12/2024 | Thessaloniki, Greece (On- Site) – Contract
Worked under consecutive contracts with CBS LAN A.E. and later Lancom Ltd, participating in a corporate Information Security Analyst training and operations program for Regency Entertainment S.A.

Key Focus Areas:
- Practical training in IBM QRadar SIEM for log collection, correlation, and event analysis.
- Assisted in identifying and classifying security incidents and false positives.
- Exposure to SOC workflows, incident escalation, and reporting procedures.
- Familiarization with ISO/IEC 27001:2022 control mapping and risk management fundamentals.

- Strengthened understanding of EDR alerts, Defender for Endpoint telemetry, and network event analysis.

MIS Engineer & System Administrator, *Regency Entertainment S.A.*
10/2023 – 03/2025 | Thessaloniki, Greece (On-Site)

- Enhanced enterprise endpoint protection by deploying and managing Microsoft Defender for Endpoint, FortiEDR, and Microsoft Intune, ensuring unified policy enforcement and advanced threat visibility.
- Configured and administered FortiMail, implementing secure email delivery, anti-phishing filters, and spam mitigation policies.
- Managed Active Directory and Group Policy Objects (GPOs) to streamline user provisioning, device onboarding, and access control across the network.
- Led Project BUTLER, integrating new IT systems into casino operations and ensuring interoperability, stability, and minimal downtime.
- Delivered technical support and cybersecurity operations aligned with business objectives and internal security standards, improving overall system reliability and compliance posture.

Support Engineer, *SingularLogic*
07/2022 – 10/2023 | Thessaloniki, Greece (Hybrid)

- Served as the primary contact for technical support, addressing both software and hardware issues.
- Conducted remote troubleshooting using diagnostic tools to identify and resolve technical challenges.
- Evaluated customer-provided details to provide optimal solutions.
- Managed service requests through multiple channels, including telephone, email, and ticketing systems.
- Verified support contract terms, assessing coverage for requested services to ensure compliance.

Education

Advanced Professional Diploma in Cyber Security,

Mediterranean College — *In Progress* (2025)

Advanced Professional Diploma in Cyber Security,

European International University - Paris — *In Progress* (2025)

Cybercrime & Cybersecurity (Certificate), *UoA*

Key Modules: Cybercrime targets, Protection principles, Cybersecurity legal frameworks. (2022)

Certificate: Network Engineer (Certificate), *UoA*

Key Modules: Network architecture, Wireless networks, Fiber optic systems, Transmission protocols. (2022)

Projects

Enterprise GRC Transformation & Risk Reduction Program (300+ Employees)

Oct 2025 – Jan 2026
Associated with: Fiverr
Delivered an enterprise Governance, Risk & Compliance transformation program for a financial sector organization with more than 300 employees.

Conducted enterprise risk identification workshops and developed a structured risk register

Applied a 5x5 risk assessment methodology and produced executive heat maps for risk visualization

Redesigned governance and security policy framework aligned to ISO 27001 and NIST-oriented control structures

Defined control ownership and introduced a RACI model to strengthen accountability and governance maturity

Improved audit readiness, policy enforceability, and critical risk exposure management across the organization

Industrial Network Architecture, Pigadia Ski Resort (AXESS Infrastructure Deployment)

Dec 2025 – Feb 2026

Associated with: Fiverr

Designed and implemented a production-grade Layer 3 network architecture for a distributed ski resort access control and parking automation environment.

Designed core and distribution network architecture using SG2428P / SG3210 switching and ER706W-4G gateway with WAN failover

Implemented VLAN segmentation across AXESS, CCTV, Guest WiFi, and Management networks

Deployed 9 distributed industrial PoE cabinets supporting chairlift, mountain coaster, and access control infrastructure

Designed inter-VLAN routing, firewall policies, and CCTV subnet isolation for improved operational security

Enabled centralized monitoring and device administration through the OC300 controller, improving visibility and scalability

Cyber-Physical Systems Smart Office, Network & Security Design

Nov 2025 – Jan 2026

Associated with: Mediterranean College

Designed a secure Cyber-Physical Smart Office architecture integrating IoT systems, enterprise infrastructure, and protected inter-site connectivity.

Designed HQ and Branch Office architecture connected through a site-to-site IPsec VPN

Segmented enterprise and IoT environments using VLAN-based network design

Implemented secure wireless access using WPA2-PSK with AES encryption

Applied routing, ACLs, firewall controls, and AAA concepts to support secure communications and access control

Produced security architecture documentation with hardening-focused design analysis in Cisco Packet Tracer